IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application. No: 10/653,829 Examiner: Luu, Cuong V. Filed: September 3, 2003 Group/Art Unit: 2128 Inventor(s): Atty. Dkt. No: 5460-01101 Alvin Stanley Cullick, Keshav Narayanan, Glenn E. Wilson Title: METHOD AND SYSTEM FOR SCENARIO AND CASE **DECISION MANAGEMENT**

SUBMISSION FOR REQUEST FOR CONTINUED EXAMINATION

Dear Sir or Madam:

This paper is submitted in response to the Advisory Action of December 1, 2009, to further highlight why the application is in condition for allowance.

Please amend the case as listed below.